Steve Nay

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Experience

- **Cybersecurity Engineer II**, *Crimson Vista* 2023 – present
    - Engineering consultant for intellectual property litigation

- **Enrolled Agent, Owner**, *Daybreak Tax* 2023 – present
    - Strategic tax advisor to individuals and small businesses
    - Federally authorized to represent taxpayers before the IRS

- **Software Development Engineer II**, *Amazon* 2018 – 2022
    - Lead developer on a cross-border customs clearance platform that securely collects and transmits identification documents from our customers to improve package delivery times
    - Trainer in Amazon's new hire onboarding program, SDE Bootcamp, where I teach software development methodology and lead hands-on workshops
    - One of 3 pilot trainers to launch SDE Bootcamp in a virtual instructor-led format in spring 2020, in response to the Covid pandemic
    - Launched a data retention policy service using AWS Lambda, DynamoDB, and SQS that decreased our data storage requirements while maintaining system stability

- **Senior Software Developer**, *Xactware* 2014 – 2018
    - Responsible for maintenance of the flagship C# desktop and Silverlight product, Xactimate
    - Mentored junior developers in role as technical team lead
    - Refined documentation and processes
    - Maintained TeamCity continuous integration and automated testing infrastructure
    - Worked closely with QA analysts to ensure the quality of our product
    - Developed Custom Forms Studio, an in-house tool to increase productivity among developers and business analysts, and conducted training on it

- **System Administrator**, *Brigham Young University—Hawaii* 2012 – 2014
    - First remote IT employee at the University
    - PeopleSoft and Oracle DBA
    - Linux and Windows system administrator

Education

- **B. S. Computer Science** 2006 – 2012
    Brigham Young University, College of Physical and Mathematical Sciences *Provo, UT*
    - Minor: Music (voice)

Core Technical Skills

Languages: Java, C#, JavaScript, HTML, CSS, Python, bash, SQL, PHP, LaTeX
Technologies: Amazon Web Services (especially Lambda, DynamoDB, and SQS)

Other Interests

Music: Vocal soloist, choral singer, pianist, organist

Amateur woodworking: I've constructed a standing desk, built-in bookshelves, a butcher block tabletop, and a few other things.

Petty hills I might die on: Staunch advocate of the Oxford comma, 24-hour time, ISO-8601 date format, and #noHello.